

# Portfolio Bond Dealing Instruction

This form can be used with the following products: Reserve +, Reserve Capital Redemption, Global Portfolio, International Portfolio Bond and Managed Portfolio Account Please complete using BLOCK CAPITALS or by typing into the field areas. Contact Name: Telephone Number: Company Name: Fax Number: Email Address: Date of Instruction: Policy Number: Policyholder Name: Order size **Asset details** SEDOL. ISIN or Fund/Stock Name Friends Provident Cash Amount Currency Buy, Sell or Switch Number of Units Fund/Stock Currency (Where applicable please confirm which share class you wish to purchase and your choice of (see below for buy orders) International Limited Income/Accumulation units – we will default to Income Asset unless informed otherwise.) Mirror Fund Code 2 3 4 5 6 7 8 Please instruct currency conversions here Additional Instructions: I, the policyholder, confirm that I have the opportunity to read the offering documents for the fund to which the dealing instruction in this Dealing Form relates, where I wish to do so, and as such have information about and accept the levels of risks associated with this type of investment. I further confirm that I meet the minimum criteria of a class of investor in a fund of this nature. I, the duly appointed agent of the policyholder, confirm that the policyholder has the opportunity to read the offering documents for the fund to which the dealing instruction in this Dealing Form relates, where the policyholder wishes to do so, and as such the policyholder has information about and accepts the levels of risks associated with this type of investment. I further confirm that the policyholder meets the minimum criteria of a class of investor in a fund of this nature. The policyholder(s) or the appointed Investment Adviser understand that they are instructing FPI to act on an execution only basis. When investing specific cash amounts: Please ensure that the portfolio contains sufficient cash in the same currency as you have instructed to invest. Failure to do so may incur overdraft charges. If there is sufficient money but in a different currency, please instruct a currency conversion in the space provided. If uncertain, please contact the Dealing Department.

# Guidance Notes - Completing a Dealing Instruction Form

For use with Portfolio Bond products

### Section 1 – Policy and Contact Details

 Please complete these details fully to avoid unnecessary delays in the event of our Dealing Department needing to contact you regarding the instructions.

#### Section 2 – Investment Instructions

**Buy/Sell/Switch:** Enter Buy, Sell or Switch.

**Currency/Cash** Enter the currency and the amount of cash to be traded. If you intend to

**Amount:** instruct a number of units/shares, leave this section blank.

**Number of Units:** Please instruct the number of units/shares to transact. If you have

instructed a cash amount, please leave this section blank.

**SEDOL/ISIN** Many funds have different classes and currency denominations, which all

(essential): have different ISIN and SEDOL codes. To avoid ambiguity it is essential that

this code is included. The omission of an ISIN or SEDOL code may result

in delay.

**Fund/Stock Name:** This field should include the full name of the fund together with the desired

fund class.

Fund/Stock Currency: This should be completed with the denomination of the asset involved.

**Currency conversions:** Please note that any currency conversions to be actioned must be outlined

here. We are unable to convert without an instruction to do so. (Please see

general notes opposite for clarification.)

#### **General Notes**

- If you do not receive an automated acknowledgment from us your instruction is deemed not to have been received and has not been processed. Please call +44 1624 821026 during IOM office hours if you do not receive the automated response.
- Please note that we cannot be held responsible for any instructions that are not received. All
  instructions should be correctly addressed as set out above.
- The minimum investment for Reserve/Reserve + is GBP 5,000 (or currency equivalent). The
  minimum investment for Global Portfolio is USD 7,500 (or currency equivalent). Fund managers
  retain the right to specify higher minimums for certain funds.

- We will accept instructions via fax. There is no requirement for you to post the original copy to us.
- Emailed instructions are not accepted; signed instructions sent as an attachment to an email are.
- All instructions must be signed by a party with the relevant authority.
- If you are unable to obtain a SEDOL or ISIN number, please state the full name of the fund together with the desired fund class and currency denomination, and where the fund is based (UK or Offshore).
- If the currency you instruct to invest differs from the currency of the fund being invested into, we
  will perform a currency conversion to facilitate the investment; however,
- If, for example, you wish to invest US Dollars into a US Dollar fund, and the portfolio only contains available cash in Euros, we will not assume to convert sufficient Euros to US Dollars. We must be instructed to do so by you or your financial adviser.
- Sale proceeds will be received in the denomination of the asset traded unless specifically instructed otherwise in the Additional Instructions' section.
- If you instruct to sell a specific number of units from a fund, the proceeds will be credited to the portfolio in the same currency as the fund unless advised otherwise.
- If a choice of Income or Accumulation is offered by the fund, we will opt for Income units unless
  advised otherwise.
- For Income units we will only accept the cash option rather then reinvested dividends.
- All investments made by Hong Kong investors (through top-up or switching) under the Reserve, Managed Portfolio Account and International Portfolio Bond must be invested into SFC-authorised funds only.
- For any investment into a non retail asset\*, Friends Provident International will require the
  underlying client to positively confirm that they meet the regulatory and jurisdictional entry
  requirements for investment into that asset. In the event that additional signed declarations are
  required, these will be provided by us.
  - Where the underlying client is unable to confirm that they meet the regulatory and jurisdictional entry requirements, investment will not be permitted.

For Reserve + : An Arabic version of this document will be made available upon request.

<sup>\*</sup> Non Retail assets means an asset that is targeted at investors who possess the specialist knowledge and experience that allows them to understand how complex assets operate and who have the net worth to stand the risk to capital consistent with investing in such assets.

When completed, please fax to the Dealing Department, or email them a signed copy. For assistance, please phone the Dealing Department. Contact details below:

Asia: Rest of World:

 Fax
 +44 1624 721856
 Fax
 +44 1624 721899

 Email
 ppbinvestments@fpihk.com
 Email
 dealing@fpiom.com

 Telephone
 +852 2918 7049
 Telephone
 +44 1624 821026

Our Dealing Department will confirm receipt of each instruction by automated email. If you do not receive an automated acknowledgment from us, your instruction is deemed not to have been received and has not been processed.

## **Data Privacy**

We take the responsibility of handling your personal data very seriously and we will only ask you for details required to process your requests to us. Please be aware of our privacy policy – please visit **www.fpinternational.com/legal/privacy-and-cookies** to view the full policy, or this can be provided on request.

Friends Provident International Limited: Registered and Head Office: Royal Court, Castletown, Isle of Man, British Isles, IM9 1RA. Isle of Man incorporated company number 11494C. Authorised and regulated by the Isle of Man Financial Services Authority. Provider of life assurance and investment products. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Registered in the United Arab Emirates with the UAE Insurance Authority as an insurance company. Registration date, 18 April 2007 (Registration No. 76). Friends Provident International is a registered trademark and trading name of Friends Provident International Limited.